



We wanted to alert you of some ongoing issues with SPSS exports that impact the values and labels of answer choices with custom weights.

- From July 6th to July 17th, weighted answer choices were not exported to SPSS as their assigned weight. Instead, the value reflected the order of the answer choice in the question, so the first answer choice would always be recorded with a value of 1. This issue was resolved July 17th.
- From July 17th to the present, answer choices with custom weights have not been labeled correctly in SPSS exports. This issue is ongoing.

These inaccuracies might affect the way you interpret your data. For questions with assigned weights that differ from the order of the answer choice, we recommend inspecting variables in SPSS and correcting any values or labels that do not correspond with your design. Alternatively, you may export numerical data to Excel for analysis. Comparing the data in your export with the data in the Analyze tab may help to confirm that your export is correctly configured.

We're very sorry for the trouble, and want to reassure you that we are working to fix the remaining issue this week. We will notify you when it's resolved. If you have any questions or concerns, our support team is here to help: <https://help.surveymonkey.com/contact>.

This email was sent to mmaleki@yorku.ca and contains information directly related to the associated SurveyMonkey account on file. Please do not reply to this email. If you wish to contact us, you may do so directly through our Customer Support Center.

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